

Do you have additional or different needs when seeing your doctor or going to hospital?

AN ORGANISATION MUST

1. **ASK** ?



Places like hospitals and doctors' surgeries should ask you what additional or different needs you have. You might need things printed larger than the usual size. You might need someone to help you understand what you are being told.

2.



They must keep this information somewhere safe.



This should help them to remember what your needs are the next time you go to see them.

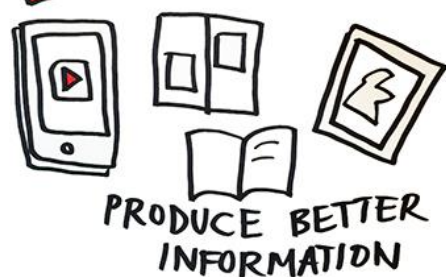
4. **SHARE**

WITH OTHERS



Sometimes you might see different people at the same place. They should tell the person you are seeing about your needs.

5. **DO SOMETHING!**



They should do something about it! You might have asked for letters to be in Easy Read. They should remember to do this every time they write to you.

Working together to improve health and wellbeing