Source	Type	Identity	Timestamp	Conversation Id	Content
Moderator	Announcement	Simone Rooks (simone.rooks@nhs.net)	09/02/2020 17:38	92fbc0fa-68c5-40a4-a564-bbb9d0f67763	Welcome to our virtual event. We will be presenting the independent analysis of the feedback from our recent public consultation.
Moderator	Announcement	Simone Rooks (simone.rooks@nhs.net)	09/02/2020 17:39	b092f9ba-f8ba-4b2b-a2f1-4ef8183c07cb	You can ask questions and provide comments through the Q&A function. Please note that we will only be able to answer questions about the process we have followed and the next steps.
Moderator	Announcement	Simone Rooks (simone.rooks@nhs.net)	09/02/2020 18:02	48d79cef-2031-4bb8-b65e-8150e1e71cba	We can't answer questions about the decision-making business case as this is currently being developed. It will be published with the Somerset Clinical Commissioning Group Governing Body papers approximately a week before the Governing Body meeting on 24 September.
Moderator	Announcement	Simone Rooks (simone.rooks@nhs.net)	09/02/2020 18:03	013ba92e-bc31-445b-9884-f5ec71e6f15c	You can post your question or comment anonymously or by using your first name. Our moderator will collate all the questions and comments and share these with our host at the end of the presentation. We will then answer those questions that we can.
Moderator	Announcement	Simone Rooks (simone.rooks@nhs.net)	09/02/2020 18:04	209a48d6-50cc-465c-8b12-3bb642d604f6	We ask you not to provide any personal details or personal identifiable information in your questions and comments to safeguard your confidentiality.
Attendee	Question	Anonymous (Unverified)	09/02/2020 18:05	e9b9eafc-7969-4637-928d-98ca79a85cc4	ive lost the sound. is there a technical fault?
Attendee	Question	Anonymous (Unverified)	09/02/2020 18:06	4b0edb11-f6b8-48c6-82f4-d6956af938eb	sound back on!
Attendee	Question	Anonymous (Unverified)	09/02/2020 18:08	c1368f40-fd3c-4512-bfc4-08ca61d619f9	Is there evidence to substantiate/qualify the risks or are they more subjective; ie they were opinions albeit professional?
Attendee	Question	Anonymous (Unverified)	09/02/2020 18:09	f457a646-2ad9-4483-ac57-95633b00c291	What is the average length of stay on the adult ward?
Attendee	Question	Anonymous (Unverified)	09/02/2020 18:09	2a289d97-c088-4856-b179-8cb37ad5b854	Is there evidence to substantiate/qualify the risks or are they more subjective; ie they were opinions albeit professional?
Moderator	Response	Jane Harris (jane.harris18@nhs.net)	09/02/2020 18:15	2a289d97-c088-4856-b179-8cb37ad5b854	There is evidence in the pre consultation business case which was submitted to the CCG's Governing Body meeting in January 2020 prior to the launch of the consultation. If you email somccg.fitformyfuture@nhs.net we can send you a copy of the document.(Is there evidence to substantiate/qualify the risks or are they more subjective; ie they were opinions albeit professional?)
Attendee	Question	Anonymous (Unverified)	09/02/2020 18:09	80d1e16b-f165-406f-8cd0-1b35f9dcb801	What is the average length of stay on the adult ward?
Moderator	Response	Jane Harris (jane.harris18@nhs.net)	09/02/2020 18:14	80d1e16b-f165-406f-8cd0-1b35f9dcb801	In Somerset the average length of stay on adult inpatient mental health wards is around 23 days.(What is the average length of stay on the adult ward?)
Attendee	Question	Anonymous (Unverified)	09/02/2020 18:12	a8b125bd-1f36-467d-9db3-79401247b3c8	Correction to your summary -North Sedgemooris closer to Weston Super Mare than Wells
Attendee	Question	Anonymous (Unverified)	09/02/2020 18:13	ad009369-260d-47b6-8cdc-7ba296c26c32	Correction to your summary -North Sedgemooris closer to Weston Super Mare than Wells
Moderator	Response	Jane Harris (jane.harris18@nhs.net)	09/02/2020 18:15	ad009369-260d-47b6-8cdc-7ba296c26c32	Thank you.(Correction to your summary -North Sedgemooris closer to Weston Super Mare than Wells)
Attendee	Question	Heather (Unverified)	09/02/2020 18:20	4993e419-2f7d-4ddb-ae57-ac79f9e5c25d	How do you evaluate or weight the concerns of patients being further away from carers/families against the risk to the patients of being far from medical support?
Attendee	Question	Heather (Unverified)	09/02/2020 18:20	ce28d5a5-965d-4e11-82d1-e3fdab25a3a9	How do you evaluate or weight the concerns of patients being further away from carers/families against the risk to the patients of being far from medical support?
Moderator	Response	Caroline Greaves (caroline.greaves4@nhs.net)	09/02/2020 18:35	ce28d5a5-965d-4e11-82d1-e3fdab25a3a9	Safe care for patients is the priority but fully recognise that support from carers and relatives is extremely important(Heather (Unverified) asked "How do you evaluate or weight the concerns of patients being further away from carers/families against the risk to the patients of being far from medical support?")
Attendee	Question	Heather (Unverified)	09/02/2020 18:21	e8c7b0ee-574a-4fda-97ce-6c86fed164c3	Is it typical of surveys generally to have more women than men replying?
Attendee	Question	Heather (Unverified)	09/02/2020 18:21	fc70985f-85fc-41d4-aaa3-e9634e1adb7f	Is it typical of surveys generally to have more women than men replying?

Moderator	Response	Jane Harris (jane.harris18@nhs.net)	09/02/2020 18:24	fc70985f-85fc-41d4-aaa3-e9634e1adb7f	Hi Heather, research studies do show that women are more likely to participate in surveys than men.(Heather (Unverified) asked "Is it typical of surveys generally to have more women than men replying?")
Attendee	Question	Anonymous (Unverified)	09/02/2020 18:27	75b5b34e-14d6-43c2-a338-39407c373ed2	Shouldn't the opinion of those most affected be listened to rather than that of clinicians or people not in the Mendip area. It is the carers and relatives, and those in the Wells region will be the most affected?
Attendee	Question	Anonymous (Unverified)	09/02/2020 18:27	73b52898-ce3f-4ae0-880f-0c044b9ef278	Shouldn't the opinion of those most affected be listened to rather than that of clinicians or people not in the Mendip area. It is the carers and relatives, and those in the Wells region will be the most affected?
Moderator	Response	Caroline Greaves (caroline.greaves4@nhs.net)	09/02/2020 18:34	73b52898-ce3f-4ae0-880f-0c044b9ef278	Thank you for your comment. The consultation was open to all in Somerset affected by the service and the independent analysis reflects views from Mendip area and others(Shouldn't the opinion of those most affected be listened to rather than that of clinicians or people not in the Mendip area. It is the carers and relatives, and those in the Wells region will be the most affected?)
Attendee	Question	Terence Bird Wells PPG Chair (Unverified)	09/02/2020 18:32	3f90bff7-0bcc-432f-9ec5-c91d1c8785e8	To what extent is your thinking different now that you have the feedback?
Attendee	Question	Terence Bird Wells PPG Chair (Unverified)	09/02/2020 18:33	011b49a3-e418-46ca-a38e-7f313c4567ff	To what extent is your thinking different now that you have the feedback?
Moderator	Response	Jane Harris (jane.harris18@nhs.net)	09/02/2020 18:35	011b49a3-e418-46ca-a38e-7f313c4567ff	Hi Terence, we can't comment on that at the moment. All we can say is the feedback we have received is informing the development of our decision-making business case. A dedicated section of the decision-making business case will review each key issue raised in the response to the consultation, a discussion and evidence and the conclusion and response. The decision making business case will be published on the CCG website a week before the Governing Body meeting on 24 September.(Terence Bird Wells PPG Chair (Unverified) asked "To what extent is your thinking different now that you have the feedback?")
Attendee	Question	Cllr Gemma Verdon (Unverified)	09/02/2020 18:37	1f7fce9d-b0dc-4ab5-83c2-567f76b2403b	Thank you for this event.
Attendee	Question	Cllr Gemma Verdon (Unverified)	09/02/2020 18:37	78456364-4498-4bdc-9778-dabb4004b299	Thank you for this event.
Attendee	Question	John Osman (Unverified)	09/02/2020 18:38	f7838f1b-dcd6-4f48-b899-c46695a72d52	Thank you David for hosting the event. On behalf of concerned residents of Wells we look forward to continuing this conversaton
Attendee	Question	John Osman (Unverified)	09/02/2020 18:38	2de0e329-c8be-474e-8bc0-d26ad83dd051	Thank you David for hosting the event. On behalf of concerned residents of Wells we look forward to continuing this conversaton
Attendee	Question	Dr Delia Parnham-Cope ED consultant YDH (Unverified)	09/02/2020 18:43	39e94583-2388-4db0-acbf-fd5973845954	Do you have plans for a hub &spoke model?At YDH we are keen to be involved in urgent medical/biological assessment but recognise that the psychological &social aspect of mental health is fundemental-people manage better within their social networks ie near to home