

**Report to the NHS Somerset Clinical Commissioning Group on 8 June 2022**

<b>Title: Quality Report – Quarter 4 2021/2022</b>	<b>Enclosure H, Hi</b>
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Version Number / Status:	1
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**Summary and Purpose of Paper**

This report provides a summary of the soft intelligence received by the Quality and Nursing directorate in relating to the quality of GP primary care in Somerset and the quality improvement projects currently underway.

**Recommendations and next steps**

The Committee is asked to note the report.

**Impact Assessments – key issues identified**

<b>Equality</b>	Not specific to the collection of intelligence but monitoring data is collected as part of the formal complaints process and if any concerns are followed up.			
<b>Quality</b>	The information contained in the report is used by the CCG as part of a suite of intelligence to monitor the quality and safety of health services in Somerset			
<b>Safeguarding</b>	Safeguarding issues are highlighted as part of this report			
<b>Privacy</b>	Data has been anonymised			
<b>Engagement</b>	Intelligence from primary care staff and patients are included in this report			
<b>Financial / Resource</b>	Resources implications of specific quality improvement projects are set out in the report.			
<b>Governance or Legal</b>	The CCG has responsibility for improving the quality of primary care			
<b>Sustainability</b>	Not applicable			
<b>Risk Description</b>	Not applicable			
<b>Risk Rating</b>	Consequence	Likelihood	RAG Rating	GBAF Ref